

Keep Calm and Power On

BRIGHT MLS SUPPORT CHEAT SHEET



STEP 1

Self Help

Ask Questions in
Live Youtube Clinics
View the schedule at
bit.ly/BrightMLSlive

In-Person Training
Next Bright workshops
at FAAR 2/7 10:30 AM
& 3/8, 10 AM

Read Help Topics
applications.
[brightmls.com/help/
content](http://brightmls.com/help/content)

View Webinars &
Quick Start Guides
[brightmls.com/#/
class-resources](http://brightmls.com/#/class-resources)

Watch Video
Tutorials
[youtube.com/
BrightMLS](http://youtube.com/BrightMLS)

STEP 2

Contact Support

Call Bright
at 1-844-552-7444
8 AM - 8 PM M-F
9 AM - 6 PM S&S

[email.support@
brightmls.com](mailto:email.support@brightmls.com)

No time to be on hold?
Submit a case at
brightmls.com

Contact Bright on
Facebook
[facebook.com/
/brightmls](http://facebook.com/brightmls)

Facebook Group
[facebook.com/
groups/BrightMLS
Community](http://facebook.com/groups/BrightMLSCommunity)

Online Chat
with Bright Support
brightmls.com

STEP 3

Unresolved Issues

Submit unresolved
issues
faarmembers.com/mls

Agent to Agent
Assistance
Bring issues to Tech Time
bit.ly/FAARTechTime

*This resource brought to you
by the FAAR Technology
Committee*

*FAAR Technology Committee
meets monthly at 9 AM
on the 2nd Tuesdays of
the month to review
submitted issues.*